

New Madrid Transit – TITLE VI COMPLAINT FORM

“No person in the United States shall, on the basis of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.”

If you feel that you have been discriminated against in the provision of transportation services, please provide the following information to assist us in processing your complaint. Should you require any assistance in completing this form or need information in alternate formats, please let us know.

Please mail or return this form to:

Richard McGill, Program Administrator
New Madrid Transit Service
P.O. Box 96
New Madrid, MO 63869
Phone: (573) 748-2866
Fax: (573) 748-5402

PLEASE PRINT

1. Complainant's Name:

- a. Address:
- b. City, ST Zip:
- c. Telephone:
- d. Email address:

Do you prefer to be contacted by this e-mail address? Yes () No ()

2. Accessible Format of Form Needed? If yes specify. Yes () No ()

3. Are you filing this complaint on your own behalf? Yes () No ()

4. If you answered NO to question 3 above, please provide your name and address.

- a. Name of Person Filing Complaint:
- b. Address:
- c. City, ST Zip:
- d. Telephone:
- e. Email address:

Do you prefer to be contacted by this email address? Yes () No ()

5. What is your relationship to the person for whom you are filing the complaint?
6. Please confirm that you have obtained the permission of the aggrieved party if you are filing on behalf of a third party. Yes, I have permission () No. I don't have permission ()
7. I believe that the discrimination I experienced was based on (check all that apply):
 - () Race
 - () Color
 - () National Origin (classes protected by Title VI)
 - () Other (please specify)
8. Date of Alleged Discrimination (Month, Day, Year):
9. Where did the Alleged Discrimination take place?
10. Explain as clearly as possible what happened and why you believe that you were discriminated against. Describe all of the persons that were involved. (Include the name and contact information of the person(s) who discriminated against you (if known).

Use separate pages if additional space is required.

11. Please list any and all witnesses' names and phone numbers/contact information.

Use separate pages if additional space is required.

12. What type of corrective action would you like to see taken?
13. Have you filed a complaint with any other Federal, State, or local agency, or with any Federal or State court? Yes () No ()

If yes, check all that apply.

- a. Federal Agency (List agency's name)
- b. Federal Court (Please provide location)
- c. State Court
- d. State Agency (Specify Agency)
- e. County Court (Specify Court and County)
- f. Local Agency (Specify Agency)

14. If YES to question 13, please provide information about a contact person at the agency/court where the complaint was filed.

- a. Name:
- b. Title:
- c. Agency:
- d. Telephone: ()
- e. Address:
- f. City, ST Zip:

You may attach any written materials or other information that you think is relevant to your complaint.

Signature and date if required:

Signature Date

If you completed Questions 4, 5 and 6, your signature and date is required:

Signature Date